

# GAMER MOTIVATION MODEL

REFERENCE SHEETS & DETAILS



## WE COMBINED PSYCHOMETRIC METHODS AND A WEB APP TO COLLECT MOTIVATION DATA FROM OVER 1.25 MILLION GAMERS



#### **An Empirical Model**

Our motivation model (next slide) was developed via established psychometric techniques, such as factor analysis—a statistical method that identifies how variables cluster together.



#### A Unique Data Set

Over 1.25M gamers worldwide have participated in our Gamer Motivation Profile, providing data on their motivations, demographics, and their favorite games.



#### **Actionable Insights**

Our data links game titles/franchises with demographic and motivation variables, allowing us to analyze the motivations of game audiences to produce data-driven insights.

#### **Our Expertise in Gamer Motivation Research**

For over a decade, Nick Yee and Nic Ducheneaut have been studying the motivations and behavior of gamers. They have over 40 peer-reviewed papers on gaming and virtual worlds. Nick Yee's paper on the motivations of online gamers has been cited over 4,000 times.

# QUANTIC FOUNDRY'S GAMER MOTIVATION MODEL BASED ON DATA FROM OVER 1.25M VIDEO GAMERS REVEALED 6 KEY PAIRS OF MOTIVATIONS













Action "Boom!"	<b>Social</b> "Let's Play Together"	<b>Mastery</b> "Let Me Think"	Achievement "I Want More"	Immersion "Once Upon a Time"	Creativity "What If?"
Destruction Guns. Explosives. Chaos. Mayhem.	Competition Duels. Matches. High on Ranking.	Challenge Practice. High Difficulty. Challenges.	Completion Get All Collectibles. Complete All Missions.	Fantasy Being someone else, somewhere else.	Design Expression. Customization.
Excitement Fast-Paced. Action. Surprises. Thrills.	Community Being on Team. Chatting. Interacting.	Strategy Thinking Ahead. Making Decisions.	Power Powerful Character. Powerful Equipment.	Story Elaborate plots. Interesting characters.	Discovery Explore. Tinker. Experiment.

#### AT THE HIGHEST LEVEL, THERE ARE 3 MOTIVATION CLUSTERS.

#### AND THIS GROUPING MAKES IT EASIER TO QUICKLY INTERPRET PROFILES.













Action "Boom!"	<b>Social</b> "Let's Play"
Destruction	Competition
Excitement	Community

Mastery "Let Me Think"	Achievement "I Want More"	
Challenge	Completion	
Strategy	Power	

Immersion "Once Upon a Time"	Creativity "What If?"
Fantasy	Design
Story	Discovery

Action-Social is about immediacy and adrenaline rushes. Gamers who score high on these motivations want to be excited, whether by the game itself or by interacting with other players.

An apt adjective for this cluster might be "BRIGHT".

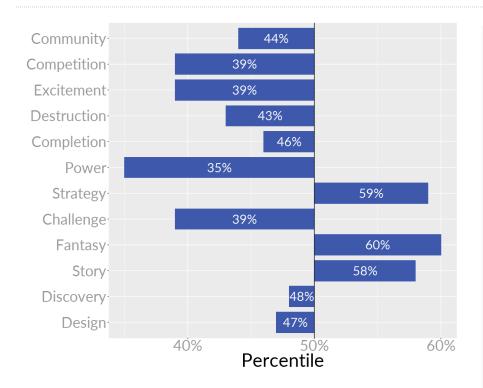
Mastery-Achievement is about coolheaded, long-term gaming. It seeks out gradual and cumulative mechanics, watching cities/farms grow over time.

An apt adjective for this cluster might be "TALL".

Immersion-Creativity is about play in the broadest sense of the world. It seeks out expansive and expressive play styles. It is curious and always testing the boundaries of the game.

An apt adjective for this cluster might be "WIDE".

## A QUICK PRIMER ON INTERPRETING THE MOTIVATION PROFILE CHARTS IN THIS REPORT



#### **Percentile Ranks**

Imagine if we went to a school of 1,000 students and arranged everyone in a row by height. Every student would have a percentile rank—the % of students they are taller than.

So the student right in the middle would be  $50^{th}$  %-tile (the average). And a student at the  $10^{th}$  %-tile is taller than 10% of the student body, but shorter than 90% of the student body.

#### The Motivation Chart

The chart in each audience report provides the percentile rank for each motivation for the target game audience--i.e., if this game audience were an individual gamer, where would they fall in the full data set?

The line in the middle represents the average gamer (the  $50^{th}$  %-tile) in our full data set.

Thus a Power score of 35% is moderately below average. If this game audience were an individual gamer, they would score higher than 35% of gamers on Power, but lower than 65% of gamers.

As a whole, the chart visualizes the motivations that are disproportionately important and unimportant for this audience, relative to other gamers.



#### **TWO NOTES**

Here are a two things to keep in mind when interpreting Audience Reports:

- Low Scores Are Just as Important as High Scores: It's easy to pay more attention to high scores, but what people dislike can be just as strong a motivator and driver of behavior.
- <u>Comparison Against The Norm</u>: We'll focus on how each player segment compares against the average gamer to highlight the differentiating features. In the motivation charts, the 50% line indicates the average among our sample of over 1.25 million gamers.



### **APPENDIX**

DETAILS OF MOTIVATIONS & METHODOLOGY

#### **DETAIL ACTION CLUSTER**

Sims killed.

Destruction	Excitement
Gamers who score high on this component are <u>agents of chaos and</u> <u>destruction</u> . They love having many tools at their disposal to blow things up and cause relentless mayhem. They enjoy games with lots of guns and explosives.	Gamers who score high on this component enjoy games that are <u>fast-paced</u> , <u>intense</u> , <u>and provide a constant adrenaline rush</u> . They want to be surprised. They want gameplay that is full of action and thrills, and rewards them for rapid reaction times.
They gravitate towards titles like <i>Call of Duty</i> and <i>Battlefield</i> . And if they accidentally find themselves in games like <i>The Sims</i> , they are the ones who figure out innovative ways to get their	While this style of gameplay can be found in first-person shooters like <i>Halo</i> , it can also be found in games like <i>Street Fighter</i> and <i>Injustice</i> , as well as energetic platformers like <i>BIT.TRIP</i>

RUNNER.

#### **DETAIL SOCIAL CLUSTER**

# Gamers who score high on this component enjoy competing with other players, often in duels, matches, or team-vs-team scenarios.

Competitive gameplay can be found in titles like *Starcraft*, *League of Legends*, or the PvP Battlegrounds in *World of Warcraft*. But competition isn't always overtly combative; competitive players may care about being acknowledged as the best healer in a guild, or having a high ranking/level on a Facebook farming game relative to their friends.

#### Community

Gamers who score high on Community enjoy socializing and collaborating with other people while gaming. They like chatting and grouping up with other players.

This might be playing *Portal 2* with a friend, playing *Mario Kart* at a party, or being part of a large guild/clan in an online game. They enjoy being part of a team working towards a common goal. For them, games are an integral part of maintaining their social network.



#### **DETAIL MASTERY CLUSTER**

#### Challenge

Gamers who score high on Challenge enjoy playing games that rely heavily on skill and ability. They are persistent and take the time to practice and hone their gameplay so they can take on the most difficult missions and bosses that the game can offer.

These gamers play at the highest difficulty settings and don't mind failing missions repeatedly in games like *Dark Souls* because they know it's the only way they'll master the game. They want gameplay that constantly challenges them.

#### Strategy

Gamers who score high on this component enjoy games that require careful decision-making and planning.

They like to think through their options and likely outcomes. These may be decisions related to balancing resources and competing goals, managing foreign diplomacy, or finding optimal long-term strategies.

They tend to enjoy both the tactical combat in games like XCOM or Fire Emblem, as well as seeing their carefully-devised plans come to fruition in games like Civilization, Cities: Skylines, or Europa Universalis.



#### **DETAIL ACHIEVEMENT CLUSTER**

#### Completion Power Gamers with high Completion scores want to finish everything the game has to offer. They try to complete every mission, find every collectible, and discover every hidden location.

For some players, this may mean completing every listed achievement or unlocking every possible character/move in a game. For gamers who score high on Design, this may mean collecting costumes and mounts in games like World of Warcraft.

Gamers who score high on this component strive for **power in the** context of the game world. They want to become as powerful as possible, seeking out the tools and equipment needed to make this happen.

This may mean maxing stats or acquiring the most powerful weapons. Power and Completion often together, but some players enjoy collecting cosmetic items without caring about power, and some players prefer attaining power through strategic optimization rather than grinding.



#### **DETAIL IMMERSION CLUSTER**

Fantasy	
Gamers who score high on Fantasy	Gamer
want their gaming experiences to allow	games
them to become someone else.	cast of
somewhere else. They enjoy the sense	with in
of being immersed in an alter ego in a	person
believable alternate world, and enjoy	Though
exploring a game world just for the	They ta
sake of exploring it.	back-st

These gamers enjoy games like *Skyrim*, *Fallout*, and *Mass Effect* for their fully imagined alternate settings.

#### Story

Gamers who score high on Story want games with <u>elaborate storylines and a cast of multidimensional characters</u> with interesting back-stories and personalities.

They take the time to delve into the back-stories of characters in games like *Dragon Age* and *Mass Effect*, and enjoy the elaborate and thoughtful narratives in games like *The Last of Us* and *BioShock*. Gamers who score low on Story tend to find dialogue and quest descriptions to be distracting and skip through them if possible.



#### **DETAIL CREATIVITY CLUSTER**

# Discovery Design Gamers who score high on Discovery Gamers who score high on this

Gamers who score high on Discovery are <u>constantly asking "What if?"</u> For them, game worlds are fascinating contraptions to open up and tinker with.

In an MMO, they might swim out to the edge of the ocean to see what happens. In *MineCraft*, they might experiment with whether crafting outcomes differ by the time of day or proximity to zombies. They "play" games in the broadest sense of the word, often in ways not intended or imagined by the game's developers.

Gamers who score high on this component want to <u>actively express</u> their individuality in the game worlds they find themselves in.

In games like *Mass Effect*, they put a lot of time and effort in the character creation process. In city-building games or space strategy games, they take the time to design and customize exactly how their city or spaceships look. To this end, they prefer games that provide the tools and assets necessary to make this possible and easy to do.





#### **MOTIVATION SPECTRUMS**

The motivation factors in our model are spectrums. In the same way that Introverts don't have "less personality" than Extraverts, scoring low on a motivation doesn't necessarily mean these gamers don't have equally strong preferences

The following charts provide additional details on each motivation:

- What does scoring low on each motivation mean?
- What are the anchors on both ends of each motivation spectrum?
- What are examples of games that have high and low scores for each motivation?

#### **ACTION-SOCIAL SPECTRUMS**

Games

Myst, Gone Home,

Dragon Age II,

Civilization, Myst,

Master of Orion II,

**Europa Universalis** 









Preterences	Examples	<u>Motivation</u>	Examples	Preferences
Independence Single-player. Soloable quests. Be in full control.	Lego Harry Potter, Hatoful Boyfriend, Farm Heroes Saga	<b>Community</b> Shared Experience	Destiny, Battlefield, Final Fantasy XIV, Rainbow Six Siege,	<u>Teamwork</u> Grouping up. Chatting. Social interaction. Collaboration.

Competition

**Non-Adversarial** Non-competitive. No rankings/duels against human players.

Social Comparison Lego Dimensions

**Excitement** 

CS:GO, Call of Duty, Super Smash Bros. Melee

League of Legends,

DotA 2.

Call of Duty,

CS:GO

Game

Leaderboards. Rankings. **Thrilling** Fast-paced. Action-based.

**High Conflict** 

Adversarial.

Arenas, Duels, Matches.

Surprising.

Adrenaline rush.

**Enduring** Idyllic. Serene. Evergreen. No weapons/gore.

Calm

Turn-based. Can be paused.

Relaxed. Predictable.

Low visual stimulation.

Typically G/PG content.

Professor Layton, Myst, Animal Crossing, Harvest Moon

Destruction Entropy

Noveltv

Halo. Call of Duty, Destiny 2, **Battlefield** 

Chaotic

Guns. Explosions. Mayhem. Carnage. Gore. Destructible environments.

#### **MASTERY-ACHIEVEMENT SPECTRUMS**











	Preferences	Games Examples	<u>Motivation</u>	Game Examples	Preferences
	Self-Driven Decide what to do myself. Sandbox/open gameplay. Self-directed goals.	RimWorld, Victoria II, Kerbal Space Program, Cities: Skylines	<b>Completion</b> Source of Goals	Dragon Nest, Aura Kingdom, Lego Dimensions, Final Fantasy	Task-Oriented Complete tasks/quests. Collect stars/trophies and collectibles.
	Flat Progression Fully-developed characters from the start. Static. Level playing field.	Night in the Woods, The Longest Journey, Ico, 80 Days, Her Story	<b>Power</b> Growth	World of Warcraft, League of Legends, Diablo III, Summoners War	Progression-Based Start weak and grind. Level up character/stats. Upgrade weapons/spells.
	Spontaneous Reactive gameplay. Low cognitive load. Short time horizons.	The Sims, Disney Emoji Blitz, Mario Kart Wii, Covet Fashion	<b>Strategy</b> Decision Complexity	StarCraft II, Crusader Kings II, Europa Universalis IV, Stellaris, Eve Online	Contemplative Think. Plan. Complex decisions. Long-term strategies. Consider consequences.
(	<u>Easy Fun</u> Quick to learn. Low skill barrier. Straightforward mechanics. No skill-based gates.	Oxenfree, Stardew Valley, The Longest Journey, Animal Crossing	<b>Challenge</b> Skill Improvement	Super Smash Bros. Melee, DotA, osu!, Street Fighter V	Skill-Based Steep learning curve. Complex moves/rules. Difficult missions, bosses.

#### **CREATIVITY-IMMERSION SPECTRUMS**











Preferences	Games Examples	<u>Motivation</u>	Game Examples	Preferences
Generic/Abstract Generic or abstract setting. 2D/retro graphics. Minimal world-building/lore.	Counter-Strike, Street Fighter, Candy Crush Saga, World of Tanks	<b>Fantasy</b> Suspending Disbelief	Mass Effect, Dragon Age, Star Wars: KOTOR, Fallout	Deep Lore Rich world lore/history. Compelling alternate world. Visually immersive world.
Open-Ended No overarching narrative. Basic/stock NPCs. Blank canvas to build on.	Factorio, SimCity, Transport Tycoon, Quake III Arena	<b>Story</b> Web of Human Drama	Mass Effect, Dragon Age, Life is Strange, Persona 4	Scripted Drama Elaborate narrative arc. Large cast of characters with motive/personality.
Practical Fully-exposed rulesets. Minimal unknown variables and possible interactions.	FIFA, Call of Duty, Mahjong, Scrabble	<b>Discovery</b> The Unknowns	The Elder Scrolls, Riven, Fallout, Legend of Zelda	<u>Curious</u> Explore world. Find hidden secrets/treasures. Experiment with objects. Tinker.
<u>Curated</u> Fixed, but often highly stylized avatar. None or few customization opportunities.	Braid, Spelunky, Super Meat Boy, Super Mario Galaxy 2	<b>Design</b> Expressing Individuality	Guild Wars 2, The Sims, The Elder Scrolls Online, Animal Crossing	<u>Customizable</u> Express individuality. Customize avatar/house. Lots of skins/accessories.

#### HOW WE CREATED THE MOTIVATION MODEL

#### **Literature Review**

Underlying inventory items were generated based on a literature review of models and frameworks used in academia and industry. These include:

- Intuition/Observational models (e.g., Bartle's Player Types)
- Theory-driven models (e.g., PENS based on Self-Determination Theory)
- Factor analytic models (e.g., Sherry's Uses & Gratifications Model).

#### **Factor Analysis**

Factor analysis provides an empirical method for understanding how gaming preferences cluster together—which motivations are related and which motivations are relatively independent.

#### **Data Collection & Model Iteration**

We created an online app that allows gamers to take a 5-minute survey and receive a personalized motivation profile. We used factor analysis to iterate on inventory items until stable factors emerged and multiple high-loading inventory items were identified for each factor.

#### **Validity**

The assessment tool used for these motivations has high internal reliability (Cronbach's Alpha of .75 or higher), high test-retest reliability (r = .73), and correlates moderately well with theoretically-aligned personality traits on the Big 5 (a standardized personality assessment model used broadly in psychology research).

#### **SAMPLE NOTES**

#### 1.25M+ Gamers (unique IP addresses)

- Gender: 74% Male / 22% Female / 3% Non-Binary
- Age: Median = 23, Range = 13-85
- Gamer Type: Casual 12% / Core 69% / Hardcore 19%

#### Gamers recruited via Gamer Motivation Profile

- Participants took a 5-minute survey to receive a customized report of their gaming motivations, and then could share their profile via social media.
- No other incentive (financial or otherwise) was provided to respondents.
- ~80% of our gamers were recruited via social media sharing of the gaming motivation profiles.

#### Geographic distribution

• North America (33%), Western Europe (14%), East Asia (10%), SE Asia (4.8%), South America (4.6%), Eastern Europe (4.3%), Scandinavia (3.7%), Australasia (3.7%), Southern Europe (3.5%), Central America (1.1%). All other regions < 1%.

